

As of April 1, Kaiser Permanente is waiving member out-of-pocket costs for inpatient and outpatient services when treating COVID-19. Members who are diagnosed with COVID-19 will not have to pay co-pays or other cost-share related to their medical care and treatment of COVID-19, even if they have to stay in the hospital. This waiver applies to all admissions whose date of service is from April 1 to May 31 (unless superseded by government action or extended by Kaiser Permanente).

This waiver of member out-of-pocket costs will apply to all places of service including, but not limited to, Hospitalization, Office Visit, Telemedicine, Emergency Room and Urgent Care.

This waiver also applies to inpatient medical, inpatient pharmacy, outpatient medical, and transportation costs associated with the treatment of a COVID-19 diagnosis.

Kaiser Permanente's updated national benefit policy applies to all fully insured benefit plans across all Lines of Business in all Kaiser Permanente regions (unless prohibited or modified by local law or regulation).