

## Individual Plans

<p><b>Premium Payment</b></p>	<p>How should members pay their premium when they typically drop off their payment at SelectHealth offices?</p>	<p>The cashier booths at our Murray (Utah) and Meridian (Idaho) locations are temporarily closed. Members can use any of the options below to make a payment:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Pay over the phone using our IVR payment system by calling <b>801-442-4320</b></li> <li><input type="checkbox"/> Log in at <a href="http://selecthealth.org">selecthealth.org</a> and click on Pay Premium</li> </ul>
		<ul style="list-style-type: none"> <li><input type="checkbox"/> Contact our Premium Billing team at <b>844-442-4106</b></li> </ul> <p>Use the secure drop box outside the building at our Utah location.</p>
	<p>Will SelectHealth be offering an extended grace period for individuals who are struggling to pay their premium? If not, what other options are available?</p>	<p>SelectHealth will not be offering an extended grace period; however, we currently offer a 30-day grace period for unsubsidized individuals and a 90-day grace period for those who qualify for an Advanced Premium Tax Credit (APTC). Members who are currently covered on a Marketplace plan and become eligible for an APTC may visit <a href="http://healthcare.gov">healthcare.gov</a> or <a href="http://yourhealthidaho.org">yourhealthidaho.org</a> to update household income. Please note: if the grace period is exhausted, coverage will be terminated according to the termination dates in the contract.</p>
	<p>Will <a href="http://healthcare.gov">healthcare.gov</a> and/or Your Health Idaho open a new Special Enrollment Period (SEP) on their exchange due to COVID-19?</p>	<p>No changes have been communicated, but we are continually monitoring any new developments and will keep you updated.</p>
	<p><b>I am a directly enrolled member; can I make changes to my plan to reduce cost?</b></p>	<p><b>Yes, members can work with a SelectHealth-appointed Agent or call our Individual Plans Sales team to make changes.</b></p>
<p><b>Premium Assistance</b></p>	<p>Are there any additional premium assistance resources?</p>	<p>There may state government programs that can help. For Utah, contact:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Association for Utah Community Health (<b>801-974-5522</b>)</li> <li><input type="checkbox"/> Take Care Utah (<a href="http://takecareutah.org">takecareutah.org</a>).</li> </ul> <p>For Idaho, contact:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Your Health Idaho (<b>855-944-3246</b>) or the Idaho Department of Health &amp; Welfare (<a href="http://idalink.idaho.gov">idalink.idaho.gov</a>).</li> </ul>
	<p>What about members and their children who may now qualify for Medicaid and/or Children’s Health Insurance Plan (CHIP). How do they apply?</p>	<p>Members may apply for these programs at:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> For Utah, visit <a href="http://medicaid.utah.gov/apply-medicaid">medicaid.utah.gov/apply-medicaid</a> and <a href="http://chip.health.utah.gov">chip.health.utah.gov</a>.</li> <li><input type="checkbox"/> For Idaho, visit <a href="http://idalink.idaho.gov">idalink.idaho.gov</a>.</li> </ul>